

HealthCard DETAILED GUIDE:

A new HealthCard can be (optionally) "Registered" by a health care provider and must be (mandatory) "Activated" by a patient.

HEALTH CARE PROVIDERS (optional)

- 1) Go to www.healthcapable.com.
- 2) Click on "Register New HealthCard" in the Providers' Column (right side of page).
- 3) Enter the account number from the new card, using the keyboard, a magnetic stripe reader, or a bar code reader.
- 4) Enter the basic information required.
- 5) Enter the medication list.
- 6) Print the medication list.
- 7) Hand the medication list along with the new HealthCard to the patient.

****BE SURE TO EXPLAIN THAT IT MUST BE ACTIVATED IN ORDER TO WORK****

To Activate a Card: PATIENTS (mandatory)

Requires patient participation.
May be done at the hospital or clinic (preferred), or at home.

- 1) Go to www.healthcapable.com.
- 2) Click on "Activate new HealthCard" (look for the green button).
- 3) You must read and agree with the terms of use, and complete all required information. Required fields are displayed in red.
- 4) You can then view and update your medication list, allergies, past medical history list, and emergency contacts.

Update an Activated Card

- 1) Go to www.healthcapable.com.
- 2) Click on, "Log in (Returning Users)," in the consumers' column (left side of page).
- 3) Enter account number or user name and PIN number.
- 4) Make necessary changes, print if desired.

Emergency Access

- 1) Go to www.healthcapable.com.
- 2) Click on Emergency Access (the large red button in the providers' column on the right side of the page).
- 3) Enter the account number from the card, using the keyboard, a magnetic stripe reader, or a bar code reader.


Be aware that the patient controls what information is visible using this method, and this method does not allow any changes to the information shown.

HELP

If you need help figuring out how to use the system, go to www.healthcapable.com and click on the help link at the top right hand corner. To print one of these sheets, go to www.healthcapable.com/healthcardguide.pdf

Use of System Constitutes Acceptance of Terms of Use found at www.healthcapable.com/TermsOfUse/index.htm

HealthCapable
Your Medical Information Belongs to You®



The HealthCard™

OVERVIEW

Health care providers across the United States and around the world do not have a system that allows them to communicate your personal health information in a manner that is efficient, secure, and respects your privacy.

When you see a physician, you are required to provide your personal health information – starting with a list of your past medical history, medications, and allergies, and frequently more. It may be hard for you to remember all of it, even under the best of circumstances. When you are sick, it may be impossible.

The HealthCard addresses this problem, using a format with which you are already familiar. If you know how to use a credit card, or an ATM card, you understand the concept – a personal health information account that uniquely belongs to you.

TO LEARN MORE

Health care providers, go to www.healthcapable.com and use the Health Care Provider link to learn more or join the network.

HOW IT WORKS

It starts with The HealthCard – effectively, an account for the key elements of your personal health information. The HealthCard is issued to you by a health care provider who is a member of the HealthCard Network. You must activate your HealthCard by clicking on the link labeled “Activate New HealthCard” found in the green box on the HealthCapable web site. The activation process takes about 3 minutes.

Once activated, your HealthCard can help you at any health care facility that has access to the internet. Here’s how it works:

HealthCard Network Physicians:

These doctors have agreed to help you with the HealthCard. Since they are generally required to help you have a current list of all of your medications, they update your list using The HealthCard – keeping your HealthCard account up to date. They can retrieve your personal health information using your account number only - you do not have to supply your Personal Identification Number (PIN). They can also retrieve your personal health information using a search function (retrieving it by name, date of birth, etc), unless you have not allowed this function.

All other Physicians:

You will have to log into the system using your username and PIN to update your personal health information. To log in, go to www.healthcapable.com, click on “Log In (Returning Users)”, enter your username and PIN. The source of this information will be labeled “uncredentialed,” since the system cannot tell if it is you, or a physician or nurse, entering the information.

IN AN EMERGENCY

The system is designed to accommodate medical emergencies. Using only your account number, shown on The HealthCard, your personal health information can be retrieved (but not edited). To do this, a health care provider clicks on the “Emergency Access” link found at www.healthcapable.com. In the event your card is lost, anyone could do this – so we give you the option of disabling this feature during the card activation process, or at any time by clicking on “Configure Emergency Page.”

WHO PAYS

The entire system is subscription-based. Your HealthCard automatically comes with a one year subscription. Any time your account is used by a HealthCard Network provider, your subscription is extended to a year from that day. This is true even if your account has previously expired, unless it has been deactivated. Accounts are deactivated after three years without use. Alternatively, you can extend your subscription through the “Subscription Status” link in the system.

WHY USE IT?

Over 98,000 Americans are killed by medical errors each year. Many of these errors are avoidable medication errors that are caused because the doctor did not have access to a complete list of the patient’s medications and allergies. The HealthCard allows you to control the flow of your medical information, and improves medication safety across a community.